

## INFORMATION ABOUT EXERCISING THE RIGHT OF WITHDRAWAL

### **Delay for exercising the right of withdrawal**

You can exercise your right of withdrawal from the present contract without motive within a delay fourteen (14) days.

This delay of withdrawal expires fourteen (14) days after you or a third party chosen by you other than the transporter, actually takes possession of the packages containing the products ordered.

In order to respect the delay of withdrawal, you simply have to transfer the papers concerning the exercise of the right of withdrawal before the latter expires.

### **Modalities of exercising the right of withdrawal**

To exercise your right of withdrawal, you must inform us of your decision to withdraw by:

- A clear declaration free of any ambiguities or
- A version of the formula of withdrawal attached.

Your completed declaration or formula can be sent by mail or email, indicating your order number, to the following address:

FRAGRANCE INSPIRATIONS  
17 rue du Colisée – 75008 Paris  
Email: [support@fragrance-inspirations.com](mailto:support@fragrance-inspirations.com)

It is not obligatory to use the formula of withdrawal.

On reception, we will send you an acknowledgement of receipt of the withdrawal on a durable support, such as a file attached to an email.

### **Effects of withdrawal**

#### ***Your return of the products:***

You must return the products without too much delay and no later than fourteen (14) days after informing us of your decision of withdrawal, to the following address:

DUHAMEL LOGISTIQUE  
PA de la Fringale  
Voie de de Fringale  
27100 Val-de-Reuil

This delay is considered to be respected if you send the products back before the expiration of the delay of fourteen (14) days. Furthermore you must pay for the direct cost of sending the product back.

***Reimbursement:***

In the case of withdrawal we will reimburse all your payments, including the delivery charges (with the exception of extra charges caused by a specific choice of delivery made by yourselves, other than the standard delivery that we offer), without delay and at the latest, fourteen (14) days from the day that we were informed of your decision.

You will be reimbursed by the same means as that used by yourselves for the initial transaction, unless you request otherwise. In any event, this reimbursement will not engender any cost for you.

Please note that we can differ the reimbursement until reception of the goods or until you have provided proof of dispatching the goods, the date of reimbursement being the date of the former.

***Liability:***

You shall only be liable for any diminished value of the goods resulting from the improper handling of the product than that necessary to establish the nature, characteristics and good use of this product.

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## Withdrawal Form

Please complete and send this formula if you wish to withdraw

**By post to the following address:**

FRAGRANCE INSPIRATIONS - 17 rue du Colisée – 75008 Paris - FRANCE

**By email:**

To the following address: **support@langlangparfums.com**

And stating the object of your message: **Withdrawal**

I,

☐ Mrs.      ☐ Mr.

Surname:

First Name:

Address:

Post Code:

Town:

Telephone:

Email:

Inform you by the present document, that I exercise my right of withdrawal from the contract concerning the sale of the following products specified in the order below:

Order number:

Date of order: .... /.... /.....

Date of reception of order: .... /.... /.....

Product(s) concerned by the withdrawal:

ARTICLES	REFERENCES	QUANTITY	PRICE PER UNIT

I have been informed that:

- The direct charge of the return of the products is at my expense and is estimated at roughly 11€ maximum.
- This withdrawal causes the loss of any promotional benefits linked to the order.

I promise to return the articles within 14 days of posting this formula.

Date: .....

At: .....

\_\_\_\_\_  
Customer's Signature